

FEDERAL COMMUNICATIONS COMMISSION

Public Safety and Homeland Security Bureau

Five-State, Five-City Tour of the Gulf Coast

Task/Purpose of Event:

FCC staff, in coordination with DHS and HHS, will visit with State and local officials

Purpose: Exchange information regarding overall communications capabilities, both daily operations and emergency operations. Also, FCC will highlight "big ticket" issues/initiatives pending before Commission that will impact State and local operations.

Overall Agenda:

1. Meet with local Emergency Managers, PSAP coordinators and Health Officials.
2. Tour Local EOCs, PSAP Center and Hospital.
3. Strengthen and enhance partnerships through information exchange:
 - a. Provide updates regarding FCC outreach;
 - b. Provide information regarding FCC web site Clearinghouse;
 - c. Communicate key initiatives related to a national broadband strategy, emergency alerts and warnings, interoperable communications and E911 location accuracy and reliability requirements;
 - d. Determine how different localities interact with respective State EOC during emergencies;
 - e. Define the various channels of communication for several types of incidents and situations:
 - i. Strengths and weaknesses of that coordination;
 - ii. Spectrum and equipment used;
 - iii. Back-up communications;
 - iv. PSAP emergency protocols and contingency plans;
 - v. How first responders communicate with each other, as well as local and state officials (what frequency and channels);
 - vi. Means of communication between first responders and emergency departments; and
 - vii. Infrastructure used and protocols followed by county health departments to collect data from hospitals and then move it to state health departments;
4. Learn more about how technological innovations are assisting your efforts

HOUSTON, TEXAS

June 8, 2009

Day-of Contact: Francisco Sanchez, Harris County, 281-831-2289 (cell)

9:00 a.m. 11:00 a.m.

Presentation and Information Sharing Session

Houston TranStar – Emergency Operations Center
6922 Katy Road
Houston, TX 77024

11:15 a.m.

Tour of the EOC/JIC on-site (On-site: TransStar Facility)

12:00 p.m.

Tour local Public Safety Answering Point (911 Call Center)

Houston Emergency Center
5320 N. Shepherd Drive
Houston, Texas 77091

Noon – Opening & Introductions by HEC reps & Working lunch

12:15 –GHC presentation – overview of 9-1-1 infrastructure in Harris County

12:30 – HEC – PSAP and OEM presentation

12:45 – Overview of Harris County Sheriff's Communications

1:00 – Tour of HEC PSAP and OEM

1:20 – Tour of HC Mobile Command Unit

3:00 p.m.

Tour local hospital

Ben Taub General Hospital
1504 Taub Loop
Houston, TX 77030
713-873-2000

4:00 p.m.

Depart for Baton Rouge (275 miles)

State and local Officials:

Sonya Lopez Clauson, Greater Harris County 9-1-1
Joe Laud, City of Houston
Cheryl Murray, City of Houston
Bob Doguim, Harris County Sheriff's Office
Jack Whaley, Houston TranStar
Dinah Massie Martinez, Houston TranStar
Steve Jennings, Harris County ITC (Regional Radio System)
Mike Montgomery, Harris County Fire Marshal
Omero Longoria, Houston Fire Department
Dennis Ribeiro, METRO
Rita Obey, Harris County Public Health & Environmental Service
Johanna Abad, Houston Police Department
Joseph Leonard, United States Coast Guard
Dan Timmins, PIER
Gary Lendennie, Sprint/Nextel
Sharon Nalls, City of Houston Office of Emergency Management
Mark Sloan, Harris County Office of Emergency Management
Kese Smith, Houston Police Department
Kitty Allen, Harris County Hospital District
Bill Sparks, Harris County Sheriff's Office
Demetra Jones, Precinct 1
Gail Miller, Precinct 2
Steve Brewer, Precinct 3
Jesse Beltran, Precinct 4
Mark Pemberton, Houston Galveston Area Council
John Simsen, Galveston County Office of Emergency Management

FCC Staff

Robert Kenny, Media Relations and Health Care Outreach
Shawn Lapinski, Emergency Operations
Todd Mitchell, Public Outreach and Web Master

DHS Staff

Stephen Weinert, National Communications System, Regional Communications Coordinator
Greg Boren, Federal Emergency Management Agency.

HHS rep.

This document is to prepare for the FCC visit on June 9, 2009.

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2. Tour local EOCs, PSAP Centers, and hospital.
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 - a. Provide updates regarding FCC outreach efforts
 - b. Provide information regarding FCC Web Site Clearinghouse
 - c. Communicate key initiatives related to a national broadband strategy, emergency alerts and warnings, interoperable communications and E911 location accuracy and reliability requirements
 - d. Determine how different localities interact with respective State EOC during emergencies
 - e. Define the various channels of communication for several types of incidents and situations
 - i. Strengths and weaknesses of that coordination
 - ii. Spectrum and equipment used
 - iii. Back-up communications
 - iv. PSAP emergency protocols and contingency plans (where problems remain)
 - v. How first responders communicate with each other, as well as local and state officials (what frequency and channels)
 - vi. Means of communication between first responders and hospital emergency departments
 - vii. Infrastructure used and protocols followed by county health departments to collect data from hospitals and then move it to state health departments
4. Learn more about what has worked, how technological innovations are assisting your efforts and where the gaps may still be.

Participant	Agency	Functional Area	Email	Phone
Benjamin L. Bourgoyne	GOHSEP	Communications	benjamin.bourgoyne@la.gov	225-358-5236
Veronica Mosgrove	GOHSEP	Public Information Officers	Veronica.Mosgrove@la.gov	225-258-5667
Steve Burr	GOHSEP	Emergency Management Coordinators	Steve.Burr@la.gov	225-925-7423
		Urban Area Security Initiative Members		
		Public Health Officials (state health department reps)		
		Law Enforcement		
		Fire Service		
		ITC/CIO		
		Mass Transit		
		Intelligence/Fusion		
Robert C. Kenny	FCC	Media Relations	robert.kenny@fcc.gov	202-355-2524
Shawn Lapinski	FCC	Emergency Operations		
Todd Mitchell	FCC	Outreach Staff		
Walt Gemon	FCC	Regional / State Field Rep		
Sheriff Jeff Wiley	APSO	Law Enforcement		225-621-8322
Rick Weber	AP	OHSEP	rwebre@apgov.us	225-620-2020
Dr. Chris Trevino		LERN	ctrevinord@yahoo.com	
Greg Boren	FEMA	Regional Director - Emergency Operations	gregory.boren@dhs.gov	
9-Jun-09	Who	Where	What	Remarks
0800-0900	FCC	En Route	Travel to GOHSEP, 7667 Independence Blvd Baton Rouge, LA	
0900-0915	FCC GOHSEP	GOHSEP, VIP Room (?)	Arrival & Introductions	
0915-1000	FCC GOHSEP	GOHSEP, VIP Room (?)	GOHSEP Communications Overview Brief	Presenters: Commo Ops
1000-1015	FCC GOHSEP	GOHSEP, VIP Room (?)	Break	
1015-1100	FCC GOHSEP	GOHSEP, VIP Room (?)	FCC Round-Table Discussion	Lead: Robert Kenny
1100-1200	FCC GOHSEP	Lunch		
1200-1230	FCC GOHSEP	En Route	Travel to Ascension Parish EOC / 911 Center - 58030 Meriam St., Plaquemine	
1230-1245	FCC GOHSEP Ascension Parish Reps	Ascension Parish EOC and PSAP (911 Call Center)	Arrival & Introductions	
1245-1300	FCC GOHSEP Ascension Parish Reps	Ascension Parish EOC and PSAP (911 Call Center)	Tour Facility	
1300-1400	FCC GOHSEP Ascension Parish Reps	Ascension Parish EOC and PSAP (911 Call Center)	FCC Round-Table Discussion	Lead: Robert Kenny
1400-1415	FCC GOHSEP Ascension Parish Reps	En Route	St. Elizabeth's Emergency Room - 1125 Louisiana Ave, #30,	
1415-1430	FCC GOHSEP Ascension Parish Reps	St. Elizabeth's Emergency Room	Tour Facility	

1430-1530	FCC GOHSEP Ascension Parish Reps	St. Elizabeth's Emergency Room	FCC Round-Table Discussion	
1530-1600	FCC GOHSEP Ascension Parish Reps	Wrap-up & Departure		

Biloxi, Mississippi
June 10, 2009

Day-of Contact: Vincent Creel, Biloxi Public Affairs Manager, (228) 435-6368

Agenda

9:00 a.m. – 10:00 a.m.

Introductions and information sharing

Lopez-Quave Public Safety Center
170 Porter Ave.
Biloxi, Mississippi, 39530

10:15 a.m. – 10:45 a.m.

Tour of backup dispatching center at Lopez-Quave Public Safety Center

10:45 a.m.

Tour of Biloxi's Public Safety Communications Center
Popp's Ferry Road
Biloxi, Mississippi, 39530

11:00 a.m. – 11:45 a.m.

Tour of mobile communications command post (on-site)
Communications Center

State and local Officials:

Linda Atterberry, Biloxi Emergency Management administrator
Brian Kestner, Biloxi Emergency Management
Gil Bailey, deputy director of E-911 system for Harrison County
Rupert Lacy, director, Harrison County Emergency Management Agency
Dr. Robert Travnick, regional director, Mississippi State Department of Health
Vincent Creel, public affairs manager, City of Biloxi

Federal officials

FCC Staff
Robert Kenny, Media Relations and Health Care Outreach
Shawn Lapinski, Emergency Operations
Todd Mitchell, Public Outreach and Web Master

Federal Communications Commission

Public Safety and Homeland Security Bureau

Gulf Coast Regional Tour **Mobile, Alabama**

Date - Thursday, June 11, 2009

Time - 09:30 - 17:30

Location- Jon Archer Center
1070 Schillinger Rd North
Mobile, AL 36608

Agenda

1. 09:30 - 11:30 Presentations
 - a. Introduction - Mr. Gary Tanner
 - b. EMA - Mr. Dave Roberts
 - c. Alabama State Homeland Security - Mr. Chuck Murph
 - d. Mobile County Sheriff Department -
 - e. Mobile County Electronics - Mr. Eric Linsley
 - f. WLO Radio (Ship-to-shore) - Mr. Rene Steigler
 - g. Mobile County Health Department - Dr. Eichhold
2. 11:30 - 12:30 Lunch Served (Provided by Hurricane Electronics Inc.)
3. 12:30 - 13:30 E911 Site Visit - Mr. George Williams
4. 13:30 - 14:30 EOC Site Visit - Mr. Walt Dickerson
5. 14:30 - 15:30 Providence Hospital Visit - Mr. Reuben Louis
6. 15:30 - 16:30 Burns Tower Site Visit - Mr. Eric Linsley
7. 16:30 - 17:30 Back to Jon Archer Center for coffee and discussion.

Tallahassee, Florida

June 12, 2009

Day-of Contact: Todd Mechler, Florida DMS, 850-922-0229

9:00 a.m. 11:00 a.m.

Presentation and Information Sharing Session

Florida Department of Management Services

4030 Esplanade Way, Room 225

Tallahassee, FL 32399

11:15 a.m. - 11:45 a.m.

Tour State Emergency Operations Center

12:00 p.m. – 1:00 p.m.

Lunch

1:15 p.m. – 2:00 p.m.

Tour Local 911 Call Center (PSAP)

Location TBD

3:30 p.m. – 4:30 p.m.

Tour Tallahassee Memorial Hospital

1300 Miccosukee Road

Tallahassee, FL 32308

4:30 p.m.

End of Tour Five State, Five City FCC Outreach Tour

State and local officials (reps from):

FDOT (Dept. of Transportation)

FDLE (Dept. of Law Enforcement)

FDEM (Dept. of Emergency Management)

DMS (Dept. of Management Services)

FDOH (Dept. of Health)

Leon County Public Health Department

Panama City Police Department

Tallahassee Memorial Hospital
Wakulla County EM, Dept. of Public Safety (DPS), EMS and Fire

FCC Staff

Robert Kenny, Media Relations and Health Care Outreach – 202-355-2524 (cell)
Shawn Lapinski, Emergency Operations
Todd Mitchell, Public Outreach and Web Master

DHS Staff

Stephen Weinert, National Communications System, Regional Communications
Coordinator
Travis Potter, FEMA, Regional Emergency Operations

HHS rep.